



Kakadu Wilderness Escape + Fogg Dam - 12 Hours

Autopia Tours - NT

PASSENGER Martin Falck-Hansen (Adult)	BOOKING REF / TICKET # RH6978 HERO-1196-86WU	SUPPLIER REF #599669	
START Saturday 21 Sep 2024 at 07:40	END Saturday 21 Sep 2024		
LOCATION Oaks Elan - 33 Woods Street, Darwin.			
EXTRAS			



Important Information:

Full Terms & Conditions attached

It is essential that you confirm your booking by contacting Autopia Tours 2 Days in advance of your start date.

Thank you for booking with us. Your Itinerary will be emailed to you shortly.
Reservation Number: 1156291

RECONFIRMATION: Unless otherwise stated, Autopia REQUIRE all customers to 'reconfirm' their booking at least 48hrs prior to departure. Please use the below contact information to get in touch before their recommended timeframe and quote your unique booking number shown above under 'Supplier Reference'. Operators ask you to do this to guarantee their passenger numbers, arrange pick up times and locations, and answer any last-minute queries. Please contact your travel agent for any non-urgent issues outside of this period.

YOU SHOULD BRING: 1L refillable water bottle, hat, sunglasses & sunscreen, comfortable walking shoes, tropical strength insect repellent, money for snack and meals, small day bag and camera to capture the scenic views.

PICK UP / DROP OFF DETAILS: We provide multiple courtesy pick up and drop off locations across Darwin and the CBD. If you have not provided an alternative pick up location, The default pickup location for this tour is:

Drop off in Darwin approx. 7:30PM.

Please confirm your preferred pick-up point when reconfirming 48hrs prior to scheduled departure.

EMERGENCY CONTACT INFORMATION:

Email: info@autopiatours.com.au
Phone NT Office: (08) 7913 7144 (within Australia) or +61 8 7913 7144

Within 72-hours of travel, contact the Supplier:

Autopia Tours - NT
(03) 9393 1333
info@autopiatours.com.au



Outside of 72-hours, contact your Agent:

Australienrejser - Australienrejser.dk
+45 86 204520
info@australienrejser.dk
Carina Hector

CONDITIONS OF TRAVEL



Your travel has been booked with service suppliers in co-operation with Real Aussie Adventures Pty Ltd. (ACN 158 549 332), trading as Real Adventure Group, as referred to herein as 'RAG'. By booking your travel with us you agree to the below terms and conditions.

PAYMENT PROCESS

RAG's system and payment provider Hero Travel holds all funds in trust and only pays suppliers for services after you have travelled, hence guaranteeing any payments made. On the odd occasion where a specialist program or private charter is booked, suppliers may be paid a deposit in advance to secure the space. RAG still maintains its payment guarantee in this circumstance.

BOOKING CONFIRMATIONS & YOUR RESPONSIBILITIES

Open dated tickets: You must book your travel dates in advance with the individual service provider as per details provided on their voucher. As a general advice we recommend seven days in advance.

Tickets booked open-dated are valid for the rate period booked. If you travel after the specified rate period you may be asked to pay a supplement directly to the travel provider for the price difference between rate periods.

Tickets with booked dates: It is your responsibility to ensure you redeem your vouchers on the dates booked. If you wish to change these dates, please contact your travel agent.

Bookings must be reconfirmed with the operator directly at least 48 hours prior to travel (the telephone number is provided on each voucher).

CANCELLATION POLICY (NON COVID REASON)

Cancellations should be made with your booking agent who will be able to advise you of the cancellation policy applicable to your booking.

Please note any airfare components are non-refundable.

CANCELLATION POLICY (COVID*)

Where possible we will provide a 100% travel credit but please check the information at time of booking because each of our accommodation providers, tour companies and activity providers may have different policies.

*To be valid for the COVID policy customers must prove that they are unable to travel due to factors outside their control due to COVID eg border closures, country of origin restriction to travel etc.

AMENDMENT POLICY (FOR AUSTRALIA, NZ AND ASIA)

More than one month's notice prior to commencement of travel will incur no charge.

For any amendments within one month from departure date our regular cancellation policy may apply, however the final decision will be made by our ground supplier.

For open-dated tickets the terms and conditions will take place once the tour or activity has been confirmed to travel.

COVID-19

You acknowledge that you are choosing to travel at a time where you may be exposed to COVID-19. It is your own responsibility to acquaint yourself with all relevant travel information, including applicable health risks or potential increased risk at or on the way to your destination. You acknowledge that your decision to travel is made based on your own consideration of this information, and you acknowledge and agree that you are aware of, and assumes responsibility for, the risks associated with traveling at this time. We accept no liability in relation to these risks.

Please be aware that some destinations require proof of double COVID-19 vaccinations and/or testing requirements to permit entry. Equally, some travel providers have introduced compulsory double vaccination requirements for all guests. It is the client's responsibility to ensure that they meet the criteria required by their destination's local authorities. If you would like more information on the requirements of our partner travel providers or direction to the destination's relevant government information, please contact your agent. If you will not meet the requirements to travel on your booking you must inform us (via your agent) no later than 24 hours after receiving your booking confirmation as refunds cannot be provided for failure to meet COVID travel criteria after this time. It is therefore recommended you research border requirements before requesting your booking. If you are denied entry due to an unforeseen COVID circumstance, available credits will be addressed on a case-by-case basis. Travel insurance is always recommended for all clients.

ITINERARIES

Itineraries are correct at time of publication and may differ slightly to the one displayed on the website or in our booking system. Occasionally itineraries change as operators make improvements based on comments from past travellers. Additionally, national parks alter their policies so that certain walks are no longer available for safety reasons. If our operators are unable to utilise a product, service or activity detailed, a suitable alternative will be offered where possible and no refund will be given.

Our operators reserve the right to alter the route or itinerary of any of its tours and activities and arrange alternative carriers to those advertised if necessary. Sometimes roads or other activities will be closed due to seasonality, extreme heat, rainfall or other weather occurrences and is beyond the control of operators. No refunds will be given in these circumstances or in the event of any delay, curtailment or alteration of a trip resulting from any cause including severe weather conditions or mechanical failure.

MINIMUM NUMBERS

A minimum number of 4-6 passengers is generally required to operate tours or activities. Some larger vessels may require more and it is subject to the conditions of individual activity providers. It may be necessary to cancel a scheduled departure and to offer an alternative or full refund for that tour if minimum numbers are not met.

ONWARD TRAVEL CONNECTIONS, PERSONAL BELONGINGS AND CHILD SUPERVISION

RAG is not liable for passenger failure to connect with other services or any associated costs resulting from such delays and clients should take out insurance against this. We accept no responsibility for loss or damage to personal belongings or baggage and cannot be responsible for children while on tour. Parents must be responsible for the supervision of their children at all times.

CULTURAL CONDITIONS

Components of tours are sometimes subject to cultural conditions. Participants may be absent due to cultural commitments with minimal prior notification and RAG reserves the right to amend the itinerary in these circumstances with no obligation to refund. Components of trips are dependent on many external factors and RAG cannot be held liable if trip components are not available on the day of travel.

MEALS

Please refer to each individual tour / package to establish which meals are included. Meals are indicated as: B = Breakfast, L = Lunch and D = Dinner.

PARTICIPATION

Many tours require a certain level of participation from guests. This may include assisting with preparation of meals, collecting firewood, sweeping out tents, cabins. Etc. Please ensure you read your tour/activity notes so you can ensure your booked travel is suitable.

FITNESS REQUIREMENTS

Travel providers sold through RAG generally require a moderate level of fitness. As a general rule, pax need to be fit enough to walk an average of six kilometres a day, though not all tours will require this amount of walking. For many tours, clients are required to be able to swim. If you are concerned about your suitability to a tour or activity, please contact your agent to provide more information regarding the physical demands of that particular product and often recommend a more appropriate product if your first choice is not suitable.

LUGGAGE

Luggage should be restricted to 15-20 kg per person in a soft bag or backpack (except for tours starting and finishing in the same location where a 10kg limit applies) with a small day pack for easy access to camera, sunscreen etc. Those starting and finishing in a different location can generally carry 20kg in a soft bag.

CHILDREN

Please request child rates at time of booking as many of our operators provide a child policy. Travellers under the age of 18 must be accompanied by an adult.

FEES AND LEVIES

Any additional fees/levies are noted within each itinerary.

LIABILITY

RAG carries public and product liability insurance of \$AU20 million and we make the best efforts to ensure that all our suppliers also have adequate levels of insurance. Our suppliers make every effort to safeguard clients, but RAG cannot be held responsible for personal injury or sickness to any customer that occurs during travel. Passengers should note that adventure travel involves a higher-than-normal risk and a signed release may be required from all participants from a number of our tour and activity providers along with a COVID declaration. RAG work with the best operators available but takes no responsibility for any act of neglect by any operator whose services are used as part of your trip.

TRAVEL INSURANCE

Travel Insurance is NOT included in the tours and activities sold. We endorse the recommendation of the Department of Foreign Affairs and Trade that all travellers take out travel insurance. It is your personal responsibility to purchase your own travel insurance to cover any liability which may be incurred to us, or our service providers. We strongly recommend that clients source travel insurance against illness, injury, loss/damage to personal belongings and not being able to travel on either the confirmed departure date, or a connecting service at the end of a tour. Our operators often work in remote locations and meeting flights or other transport arrangements after tour cannot be guaranteed. Travel Insurance is compulsory when travelling to destinations outside of Australia and New Zealand.

SMOKING & DRINKING

Government regulations prohibit smoking and the drinking of alcohol inside tourist vehicles (smoking and drinking should be limited to stops along the route).

VALIDITY

Prices are quoted in Australian or New Zealand Dollars inclusive of GST for all product and are valid for travel until 31st March 2023.

Real Aussie Adventures Pty Ltd (ABN: 31 158 549 332)

Postal Address AU: PO Box 458, Hove, South Australia, 5048

Email: enquiries@realadventuregroup.com


Web: www.realaussieadventures.com


www.realadventuregroup.com

Our privacy policy can be viewed here: <https://realaussieadventures.com/privacy-policy/>

Kakadu Wilderness Escape + Fogg Dam - 12 Hours

Autopia Tours - NT

PASSENGER Sanni Pilgaard (Adult)	BOOKING REF / TICKET # RH6978 HERO-1676-97UP	SUPPLIER REF #599669	
START Saturday 21 Sep 2024 at 07:40	END Saturday 21 Sep 2024		
LOCATION Oaks Elan - 33 Woods Street, Darwin.			
EXTRAS			



Important Information:

Full Terms & Conditions attached

It is essential that you confirm your booking by contacting Autopia Tours 2 Days in advance of your start date.

Thank you for booking with us. Your Itinerary will be emailed to you shortly.
Reservation Number: 1156291

RECONFIRMATION: Unless otherwise stated, Autopia REQUIRE all customers to 'reconfirm' their booking at least 48hrs prior to departure. Please use the below contact information to get in touch before their recommended timeframe and quote your unique booking number shown above under 'Supplier Reference'. Operators ask you to do this to guarantee their passenger numbers, arrange pick up times and locations, and answer any last-minute queries. Please contact your travel agent for any non-urgent issues outside of this period.

YOU SHOULD BRING: 1L refillable water bottle, hat, sunglasses & sunscreen, comfortable walking shoes, tropical strength insect repellent, money for snack and meals, small day bag and camera to capture the scenic views.

PICK UP / DROP OFF DETAILS: We provide multiple courtesy pick up and drop off locations across Darwin and the CBD. If you have not provided an alternative pick up location, The default pickup location for this tour is:

Drop off in Darwin approx. 7:30PM.

Please confirm your preferred pick-up point when reconfirming 48hrs prior to scheduled departure.

EMERGENCY CONTACT INFORMATION:

Email: info@autopiatours.com.au
Phone NT Office: (08) 7913 7144 (within Australia) or +61 8 7913 7144

Within 72-hours of travel, contact the Supplier:

Autopia Tours - NT
(03) 9393 1333
info@autopiatours.com.au



Outside of 72-hours, contact your Agent:

Australienrejser - Australienrejser.dk Carina Hector
+45 86 204520
info@australienrejser.dk

CONDITIONS OF TRAVEL



Your travel has been booked with service suppliers in co-operation with Real Aussie Adventures Pty Ltd. (ACN 158 549 332), trading as Real Adventure Group, as referred to herein as 'RAG'. By booking your travel with us you agree to the below terms and conditions.

PAYMENT PROCESS

RAG's system and payment provider Hero Travel holds all funds in trust and only pays suppliers for services after you have travelled, hence guaranteeing any payments made. On the odd occasion where a specialist program or private charter is booked, suppliers may be paid a deposit in advance to secure the space. RAG still maintains its payment guarantee in this circumstance.

BOOKING CONFIRMATIONS & YOUR RESPONSIBILITIES

Open dated tickets: You must book your travel dates in advance with the individual service provider as per details provided on their voucher. As a general advice we recommend seven days in advance.

Tickets booked open-dated are valid for the rate period booked. If you travel after the specified rate period you may be asked to pay a supplement directly to the travel provider for the price difference between rate periods.

Tickets with booked dates: It is your responsibility to ensure you redeem your vouchers on the dates booked. If you wish to change these dates, please contact your travel agent.

Bookings must be reconfirmed with the operator directly at least 48 hours prior to travel (the telephone number is provided on each voucher).

CANCELLATION POLICY (NON COVID REASON)

Cancellations should be made with your booking agent who will be able to advise you of the cancellation policy applicable to your booking.

Please note any airfare components are non-refundable.

CANCELLATION POLICY (COVID*)

Where possible we will provide a 100% travel credit but please check the information at time of booking because each of our accommodation providers, tour companies and activity providers may have different policies.

*To be valid for the COVID policy customers must prove that they are unable to travel due to factors outside their control due to COVID eg border closures, country of origin restriction to travel etc.

AMENDMENT POLICY (FOR AUSTRALIA, NZ AND ASIA)

More than one month's notice prior to commencement of travel will incur no charge.

For any amendments within one month from departure date our regular cancellation policy may apply, however the final decision will be made by our ground supplier.

For open-dated tickets the terms and conditions will take place once the tour or activity has been confirmed to travel.

COVID-19

You acknowledge that you are choosing to travel at a time where you may be exposed to COVID-19. It is your own responsibility to acquaint yourself with all relevant travel information, including applicable health risks or potential increased risk at or on the way to your destination. You acknowledge that your decision to travel is made based on your own consideration of this information, and you acknowledge and agree that you are aware of, and assumes responsibility for, the risks associated with traveling at this time. We accept no liability in relation to these risks.

Please be aware that some destinations require proof of double COVID-19 vaccinations and/or testing requirements to permit entry. Equally, some travel providers have introduced compulsory double vaccination requirements for all guests. It is the client's responsibility to ensure that they meet the criteria required by their destination's local authorities. If you would like more information on the requirements of our partner travel providers or direction to the destination's relevant government information, please contact your agent. If you will not meet the requirements to travel on your booking you must inform us (via your agent) no later than 24 hours after receiving your booking confirmation as refunds cannot be provided for failure to meet COVID travel criteria after this time. It is therefore recommended you research border requirements before requesting your booking. If you are denied entry due to an unforeseen COVID circumstance, available credits will be addressed on a case-by-case basis. Travel insurance is always recommended for all clients.

ITINERARIES

Itineraries are correct at time of publication and may differ slightly to the one displayed on the website or in our booking system. Occasionally itineraries change as operators make improvements based on comments from past travellers. Additionally, national parks alter their policies so that certain walks are no longer available for safety reasons. If our operators are unable to utilise a product, service or activity detailed, a suitable alternative will be offered where possible and no refund will be given.

Our operators reserve the right to alter the route or itinerary of any of its tours and activities and arrange alternative carriers to those advertised if necessary. Sometimes roads or other activities will be closed due to seasonality, extreme heat, rainfall or other weather occurrences and is beyond the control of operators. No refunds will be given in these circumstances or in the event of any delay, curtailment or alteration of a trip resulting from any cause including severe weather conditions or mechanical failure.

MINIMUM NUMBERS

A minimum number of 4-6 passengers is generally required to operate tours or activities. Some larger vessels may require more and it is subject to the conditions of individual activity providers. It may be necessary to cancel a scheduled departure and to offer an alternative or full refund for that tour if minimum numbers are not met.

ONWARD TRAVEL CONNECTIONS, PERSONAL BELONGINGS AND CHILD SUPERVISION

RAG is not liable for passenger failure to connect with other services or any associated costs resulting from such delays and clients should take out insurance against this. We accept no responsibility for loss or damage to personal belongings or baggage and cannot be responsible for children while on tour. Parents must be responsible for the supervision of their children at all times.

CULTURAL CONDITIONS

Components of tours are sometimes subject to cultural conditions. Participants may be absent due to cultural commitments with minimal prior notification and RAG reserves the right to amend the itinerary in these circumstances with no obligation to refund. Components of trips are dependent on many external factors and RAG cannot be held liable if trip components are not available on the day of travel.

MEALS

Please refer to each individual tour / package to establish which meals are included. Meals are indicated as: B = Breakfast, L = Lunch and D = Dinner.

PARTICIPATION

Many tours require a certain level of participation from guests. This may include assisting with preparation of meals, collecting firewood, sweeping out tents, cabins. Etc. Please ensure you read your tour/activity notes so you can ensure your booked travel is suitable.

FITNESS REQUIREMENTS

Travel providers sold through RAG generally require a moderate level of fitness. As a general rule, pax need to be fit enough to walk an average of six kilometres a day, though not all tours will require this amount of walking. For many tours, clients are required to be able to swim. If you are concerned about your suitability to a tour or activity, please contact your agent to provide more information regarding the physical demands of that particular product and often recommend a more appropriate product if your first choice is not suitable.

LUGGAGE

Luggage should be restricted to 15-20 kg per person in a soft bag or backpack (except for tours starting and finishing in the same location where a 10kg limit applies) with a small day pack for easy access to camera, sunscreen etc. Those starting and finishing in a different location can generally carry 20kg in a soft bag.

CHILDREN

Please request child rates at time of booking as many of our operators provide a child policy. Travellers under the age of 18 must be accompanied by an adult.

FEES AND LEVIES

Any additional fees/levies are noted within each itinerary.

LIABILITY

RAG carries public and product liability insurance of \$AU20 million and we make the best efforts to ensure that all our suppliers also have adequate levels of insurance. Our suppliers make every effort to safeguard clients, but RAG cannot be held responsible for personal injury or sickness to any customer that occurs during travel. Passengers should note that adventure travel involves a higher-than-normal risk and a signed release may be required from all participants from a number of our tour and activity providers along with a COVID declaration. RAG work with the best operators available but takes no responsibility for any act of neglect by any operator whose services are used as part of your trip.

TRAVEL INSURANCE

Travel Insurance is NOT included in the tours and activities sold. We endorse the recommendation of the Department of Foreign Affairs and Trade that all travellers take out travel insurance. It is your personal responsibility to purchase your own travel insurance to cover any liability which may be incurred to us, or our service providers. We strongly recommend that clients source travel insurance against illness, injury, loss/damage to personal belongings and not being able to travel on either the confirmed departure date, or a connecting service at the end of a tour. Our operators often work in remote locations and meeting flights or other transport arrangements after tour cannot be guaranteed. Travel Insurance is compulsory when travelling to destinations outside of Australia and New Zealand.

SMOKING & DRINKING

Government regulations prohibit smoking and the drinking of alcohol inside tourist vehicles (smoking and drinking should be limited to stops along the route).

VALIDITY

Prices are quoted in Australian or New Zealand Dollars inclusive of GST for all product and are valid for travel until 31st March 2023.

Real Aussie Adventures Pty Ltd (ABN: 31 158 549 332)

Postal Address AU: PO Box 458, Hove, South Australia, 5048

Email: enquiries@realadventuregroup.com

Web: www.realaussieadventures.com

www.realadventuregroup.com

Our privacy policy can be viewed here: <https://realaussieadventures.com/privacy-policy/>